ネットワーク中立性

Netflix vs. Comcast 論争は日本で起こるのか?

九州大学 実積寿也

jitsuzumi@econ.kyushu-u.ac.jp

そもそもネットワーク中立性とは?

- Wikipediaによる定義
 - At its simplest, network neutrality is the principle that all Internet traffic should be treated equally. According to Columbia Law School professor Tim Wu: "Network neutrality is best defined as a network design principle. The idea is that a maximally useful public information network aspires to treat all content, sites, and platforms equally"





Internet Policy Statement (Aug. 5, 2005)

Moreover, to ensure that broadband networks are widely deployed, open, affordable, and accessible to all consumers, the Commission adopts the following principles:

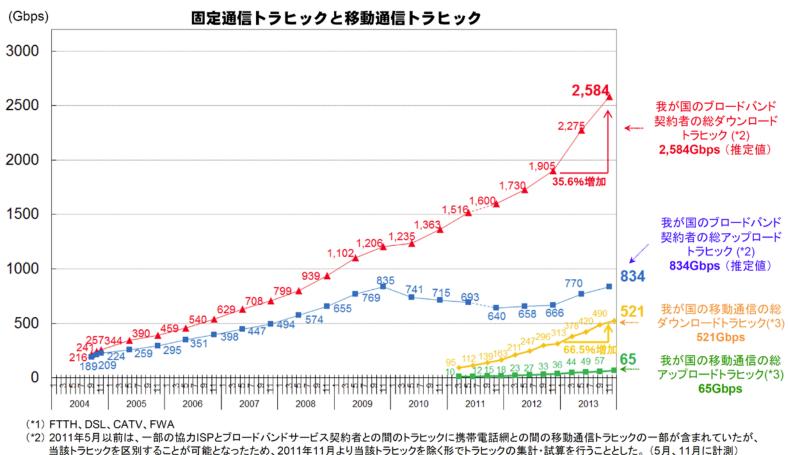
To encourage broadband deployment and preserve and promote the open and interconnected nature of the public Internet consumers are entitled to access the lawful Internet
 The principles we adopt are subject to reasonable network management.
 [ただし、合理的なネットワーク管理には従う]

 ..., consumers are entitled to competition among network providers, application and service providers, and content providers.【競争市場の恩恵を享受できます。】

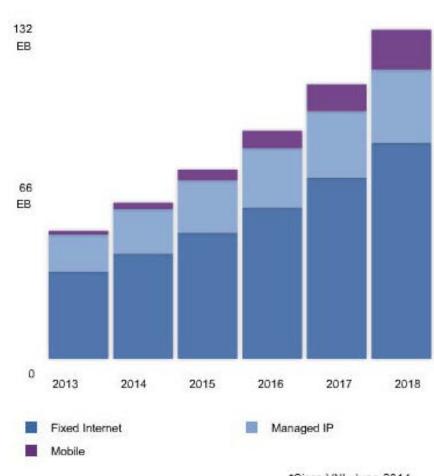
総務省報告書(2007年)でのネット中立性三条件

- 以下の三条件に合致したネットワークが維持・運営されている場合、ネットワーク中立性が確保されていると考えることが適当。
- 1. 消費者がネットワーク(IP網)を柔軟に利用して、コンテンツ・アプリケーションレイヤーに自由にアクセス可能であること
- 2. 消費者が法令に定める技術基準に合致した端末をネットワーク(IP網)に自由に接続し、端末間の通信を柔軟に行うことが可能であること
- 3. 消費者が通信レイヤー及びプラットフォームレイヤーを適正な対価で公平に利用可能であること
- さらに、ネットワーク中立性を確保するための視点として以下の二つを提示
 - 1. ネットワークのコスト負担の公平性
 - 2. ネットワークの利用の公平性

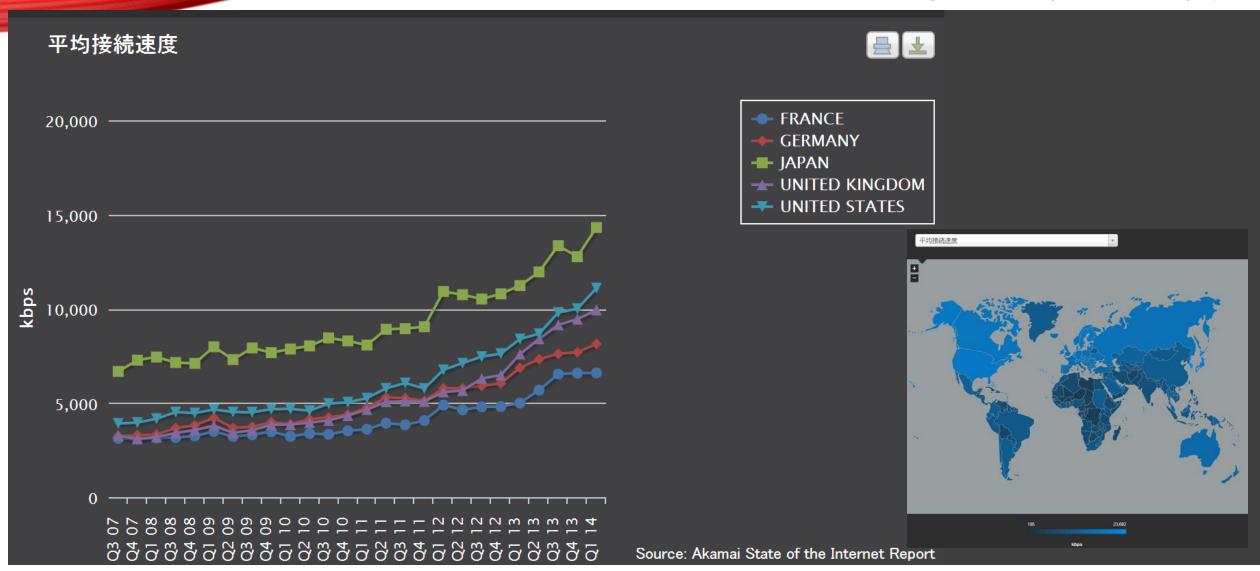
ネット上のデータ爆発: Exaflood



- (*3)『総務省 我が国の移動通信トラヒックの現状(平成25年12月分)』より引用(3月、6月、9月、12月に計測)
- 出典:総務省「我が国のインターネットにおけるトラヒック総量の把握」(2014年3月14日)

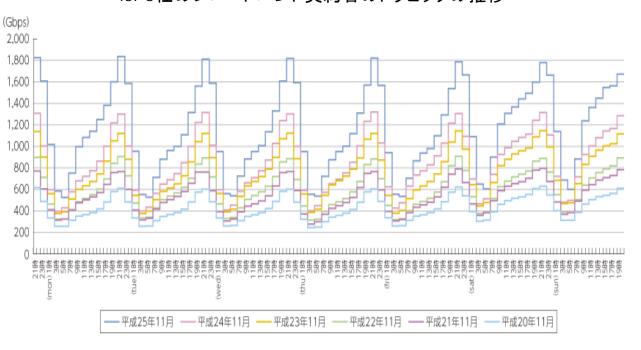


各国の実効速度

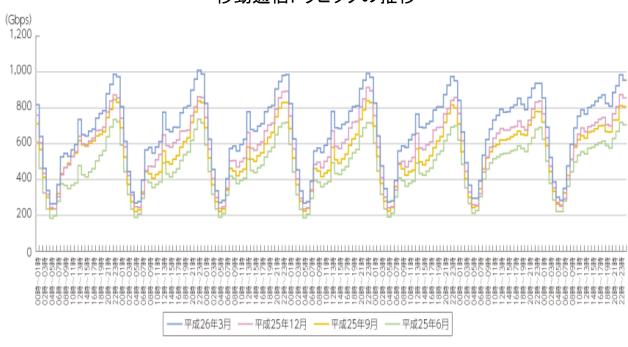


ネットワークマネジメントへの負荷増大

ISP6社のブロードバンド契約者のトラヒックの推移



移動通信トラヒックの推移



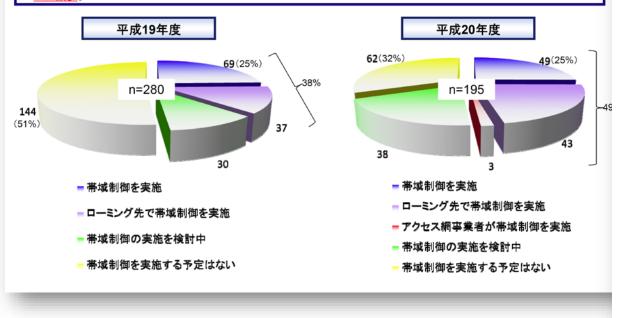
出典:総務省『平成26年 情報通信に関する現状報告』

日本の状況は?

2-1 帯域制御の実施状況

回答のあった195社のうち、

- ▶ 帯域制御の実施事業者の比率は昨年度とほぼ横ばい(約25%)。
- ▶ ローミング提供者やアクセス網事業者等の他の事業者が制御を行っているところを含めると、約49%の事業者において 帯域制御が行われており、昨年度の約38%から約10%の増加。
- > さらに約20%の事業者が帯域制御の実施を検討中であり、<mark>帯域制御の予定のない事業者が昨年度の約51%から約32</mark>%に減少。



出典:日本インターネットプロバイダ協会「帯域制御に関する実態調査結果」(2009年8月)

3-1 帯域制御の方式

5

帯域制御を実施中または検討中で、制御方式についての回答のあった66社のうち、

- ▶ 帯域制御装置によるP2P等の特定アプリケーションの制御を実施または検討中の事業者はほぼ横ばい(約60%→約59%)。
- ・ <u>ヘビーユーザを特定し、その帯域を制限する方式(総量規制)</u>の実施事業者が<u>約13%から約27%に増加</u>。



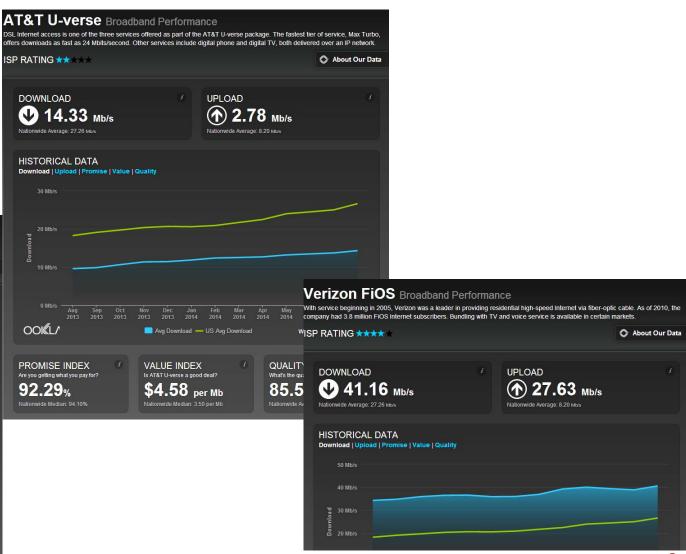
その他、検討中等



項目	59%	実施中	検討中
帯域制御装置により特定アプリケーションの帯	31	8	
うちP2Pを規制		28	7
特定ポートの帯域を制御、遮断	27%	9	1
ヘビーユーザを特定し、その帯域を制御		12	1
その他、検討中等		5	13
計		45	21

Comcast Broadband Performance Founded in 1963 as American Cable Systems, Comcast provides cable Internet access to more than 18 million customers. In 2010, Comcast rebranded its Internet service as "Xfinity Internet" in the largest markets. ISP RATING *** About Our Data DOWNLOAD UPLOAD **36.26** Mb/s 1 9.65 Mb/s HISTORICAL DATA Download | Upload | Promise | Value | Quality Time Warner Cable Broadband Performance OOKL/ VALUE INDE> ISP RATING ★★★★★ About Our Data PROMISE INDEX Is Comcast a good de Are you getting what you pay for? \$2.39 p Nationwide Median: 3. 98.06% DOWNLOAD UPLOAD **♥** 30.62 Mb/s Nationwide Average: 27.26 Mb/s HISTORICAL DATA Download | Upload | Promise | Value | Quality OOKL/ Avg Download - US Avg Download

米国の固定系プロバイダの状況



Verizon Wireless Broadband Performance A joint venture of Vodafone and Verizon Communications, Verizon's extensive 3G and 4G LTE wireless network delivers high-speed ISP RATING *** About Our Data DOWNLOAD UPLOAD **♠** 5.67 Mb/s 11.12 Mb/s HISTORICAL DATA Download | Upload | Promise | Value | Quality AT&T Wireless Broadband Performance OOKL/ ISP RATING *** About Our Data PROMISE INDEX Are you getting what you pay for? 99.28% DOWNLOAD UPLOAD 1.49 Mb/s **№** 9.31 Mb/s HISTORICAL DATA Download | Upload | Promise | Value | Quality

米国の移動系プロバイダの状況

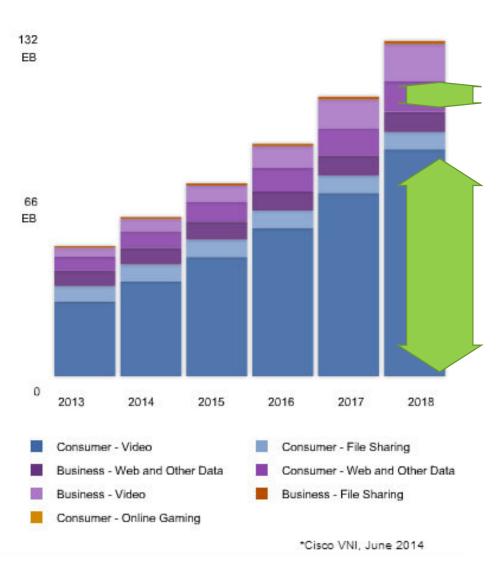


Internet PoP #3 Tier 1 networks Transit Tier 2 Network PoP#2 ISP **PSTN** Central Office Metro-fber Ethernet DSLAM ADSL2 POTS ADSL Cable Internet customer PABX Router ADSL Dial-up customer ADSL customer (Triple play)

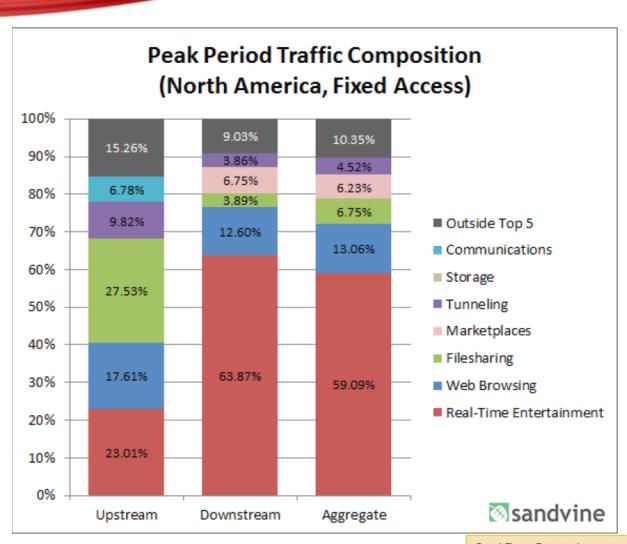
原因は?

http://arstechnica.com/informat ion-technology/2014/02/netflixslow-on-verizon-or-comcast-avpn-might-speed-up-that-video/

Video, Video, Video



Sandvine社によれば(1H 2014)....(1/4)



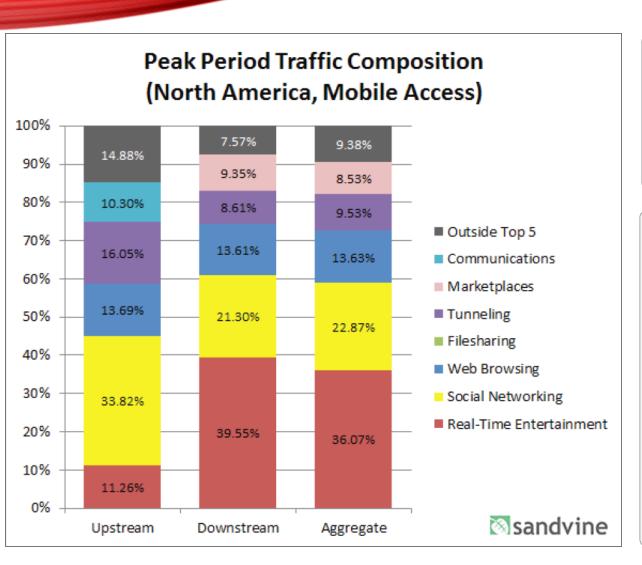
Monthly Consumption - North America, Fixed Access						
Median Mean						
Upstream	1.4 GB	7.6 GB				
Downstream	17.4 GB	43.8 GB				
Aggregate	19.4 GB	51.4 GB				
⊠ sandvine •						

	Upstream		Downstream		Aggregate	
Rank	Application	Share	Application	Share	Application	Share
1	BitTorrent	24.53%	Netflix	34.21%	Netflix	31.09%
2	HTTP	14.27%	YouTube	13.19%	YouTube	12.28%
3	SSL	6.54%	HTTP	11.65%	HTTP	11.84%
4	Netflix	6.44%	iTunes	3.64%	BitTorrent	5.96%
5	YouTube	5.52%	SSL	3.42%	SSL	3.80%
6	Skype	2.23%	BitTorrent	3.40%	iTunes	3.33%
7	Facebook	2.17%	MPEG	2.85%	MPEG	2.62%
8	FaceTime	1.50%	Facebook	1.99%	Facebook	1.83%
9	Dropbox	1.20%	Amazon Video	1.90%	Amazon Video	1.82%
10	iTunes	1.15%	Hulu	1.74%	Hulu	1.58%
		64.40%		76.24%		74.58%

Sandvine

13

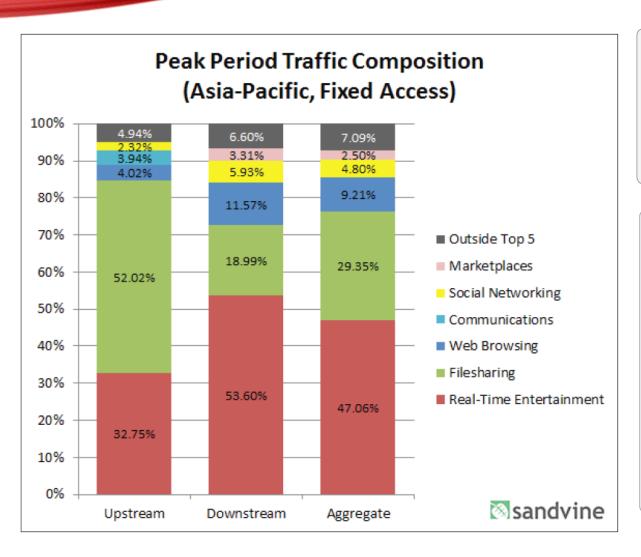
Sandvine社によれば(1H 2014)....(2/4)



Monthly Consumption - North America, Mobile Access					
	Median	Mean			
Upstream	15.7 MB	60.9 MB			
Downstream	84.1 MB	404.3 MB			
Aggregate	101.7 MB	465.2 MB			
⊠ sandvine					

	Upstream		Downstream		Aggregate	
Rank	Application	Share	Application	Share	Application	Share
1	Facebook	26.95%	YouTube	17.61%	YouTube	17.26%
2	SSL	12.49%	Facebook	14.03%	Facebook	14.76%
3	HTTP	11.80%	HTTP	12.70%	HTTP	12.59%
4	YouTube	3.77%	MPEG	8.64%	MPEG	7.77%
5	Instagram	3.47%	SSL	6.52%	SSL	7.25%
6	BitTorrent	2.09%	Google Market	5.27%	Google Market	4.78%
7	MPEG	1.70%	Pandora Radio	5.15%	Pandora Radio	4.72%
8	Pandora Radio	1.61%	Netflix	5.05%	Netflix	4.55%
9	Gmail	1.61%	Instagram	3.49%	Instagram	3.49%
10	iCloud	1.56%	iTunes	3.10%	iTunes	2.84%
		65.50%		78.46%		77.17%

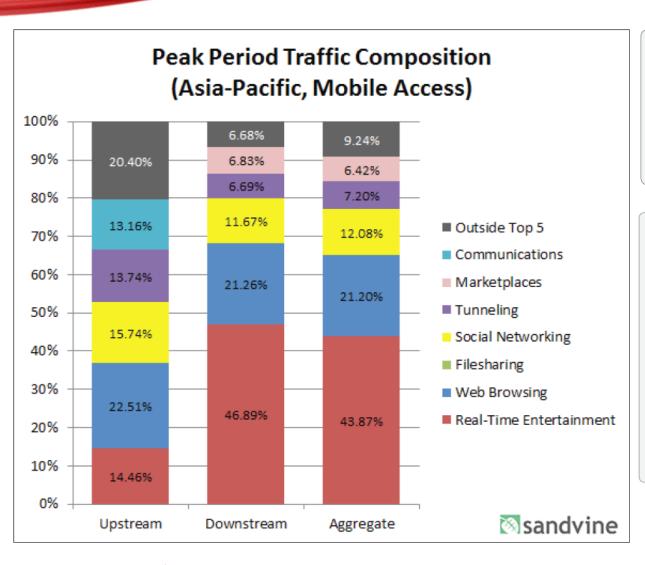
Sandvine社によれば(1H 2014)....(3/4)



Monthly Consumption - Asia-Pacific, Fixed Access					
Median Mean					
Upstream	2.2 GB	13.2 GB			
Downstream	14.4 GB	26.4 GB			
Aggregate	18.5 GB	39.6 GB			
⊠ sandvine •					

	Upstrear	Upstream		Downstream		te
Rank	Application	Share	Application	Share	Application	Share
1	BitTorrent	45.74%	YouTube	27.01%	BitTorrent	26.95%
2	QVoD	10.98%	BitTorrent	18.80%	YouTube	20.49%
3	YouTube	5.51%	HTTP	10.22%	HTTP	7.96%
4	RTSP	3.97%	RTSP	6.56%	RTSP	5.77%
5	Thunder	3.16%	Facebook	3.49%	QVoD	5.55%
6	HTTP	2.76%	MPEG	3.31%	Facebook	2.89%
7	Skype	2.20%	QVoD	3.20%	MPEG	2.43%
8	Facebook	1.49%	RTMP	1.74%	Thunder	1.63%
9	SSL	1.12%	Flash Video	1.68%	SSL	1.36%
10	PPStream	1.02%	SSL	1.47%	RTMP	1.32%
		76.93%		76.02%		75.03%
	⊠sandvine					

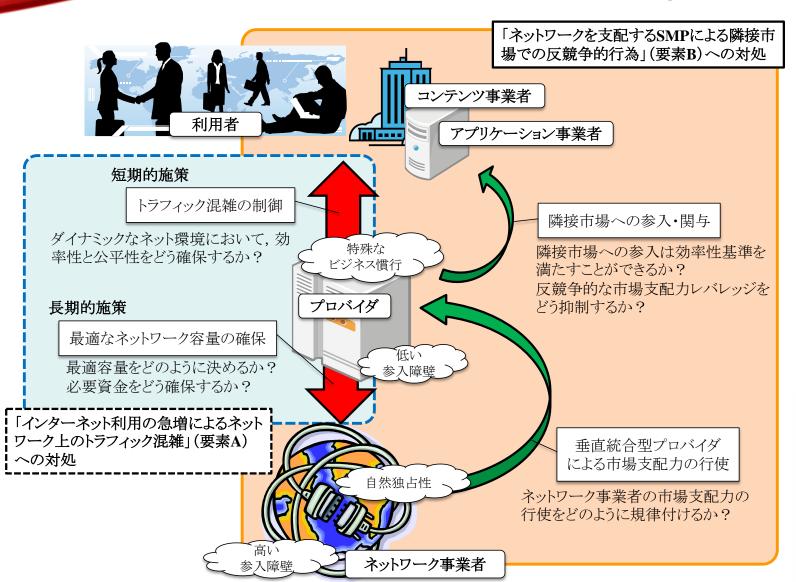
Sandvine社によれば(1H 2014)....(4/4)

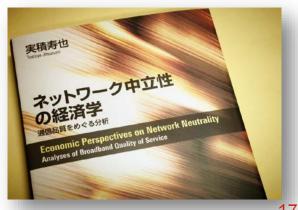


Monthly Consumption - Asia-Pacific, Mobile Access					
	Median	Mean			
Upstream	48.4 MB	122.4 MB			
Downstream	311.1 MB	1.0 GB			
Aggregate	361.4 MB	1.1 GB			
™ sandvine					

	Upstream	Upstream Downstream Aggregate		Downstream			
Rank	Application	Share	Application	Share	Application	Share	
1	HTTP	17.06%	HTTP	19.53%	HTTP	19.14%	
2	Facebook	11.75%	YouTube	14.68%	YouTube	13.60%	
3	SSL	11.38%	MPEG	11.04%	MPEG	10.15%	
4	BitTorrent	5.28%	Facebook	7.73%	Facebook	8.12%	
5	YouTube	3.38%	SSL	6.26%	SSL	6.60%	
6	Skype	3.22%	Dailymotion	3.86%	Dailymotion	3.54%	
7	MPEG	2.97%	Google Market	2.98%	Google Market	2.78%	
8	Whats App	2.29%	HTTP Live Streaming	2.66%	Instagram	2.50%	
9	Dropbox	1.89%	Instagram	2.60%	HTTP Live Streaming	2.49%	
10	Instagram	1.89%	iTunes	2.52%	iTunes	2.39%	
		59.24%		71.33%		68.91%	
	⊠ sandvine `						

ネット中立性問題=ネット混雑問題





特定プロトコルに対する制御



INTRODUCTION

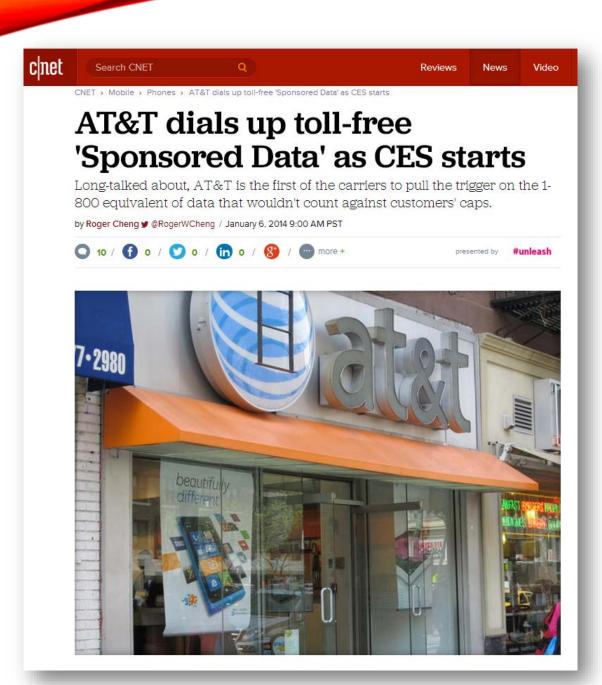
We consider whether

http://www.nbcnews.com/id/21376597/#.UpbbCMS-2-0 第2回日本インターネットガバナンス会議(2014/8/19)@Tokyo



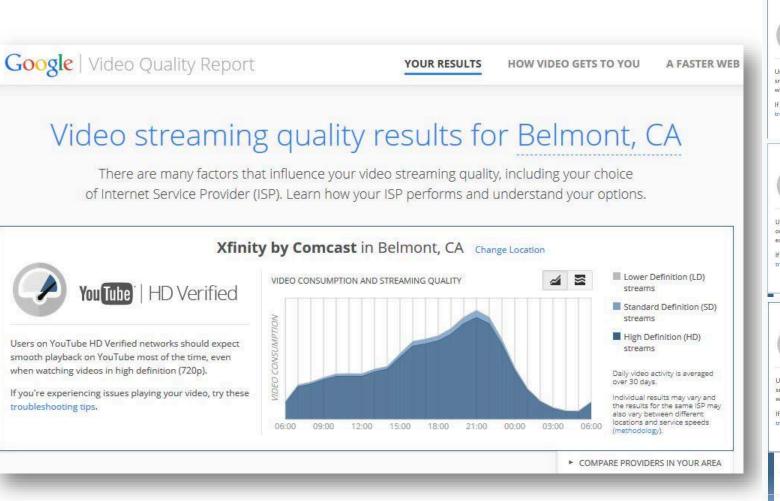
ヘビーユーザーの利用制限

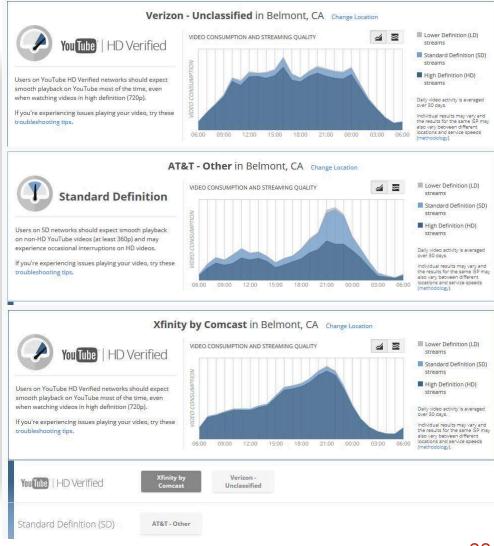
	ISP	Сар	Details	Overage costs
	Comcast	300GB per month	i i	Comcast is testing an overage fee that lets you pay \$10 for 50 GB more.
	$A \mid X_{\ell} \mid$	250GB or 150 GB per month	Subscribers to AT&T's faster Uverse product have a 250 GB cap while those subscribing to basic DSL have a 150 GB cap. The gigabit service will have a higher cap commensurate with its speed.	Customers pay \$10 for 50 GB
	CenturyLink		Plans with speeds of 1.5Mbps have a 150 GB cap. Plans with speeds greater than 1.5Mbps have 250 GB cap.	None, you're encouraged to move to a higher tier.
	Сох	50GB-400GB per month	FACIAL HAIC HAVA HIGHAL CANC	None, you're encouraged to move to a higher tier.
	Charter	100 GB – 500 GB per month	Faster tiers have higher caps.	None, you're cut off.
	Suddenlink	150GB to 350 GB per month	FACIAL HAIC NAVA NIGNAL CANC	Customers pay \$10 for 50 GB after third time going over.
	1//14/11/21/ (1/11)	250 GB to 999 GB per month	Faster tiers have higher caps.	Customers pay \$10 for 50 GB.
		·		None, you're encouraged to move to a higher tier.
ットガ	· バナンス会議(2014/8	3/19)@Tokvo	SOURCE: http://aic	yaom.com/2013/11/15/data-cap-2013/ <mark>20</mark>



商売のタネ

Pressure from Google





FCCからの新提案 Fast Lane and Slow Lane?

Proposed rules

§ 8.7 No Commercially Unreasonable Practices.

A person engaged in the provision of fixed

hroadhand Internet access service insofar as

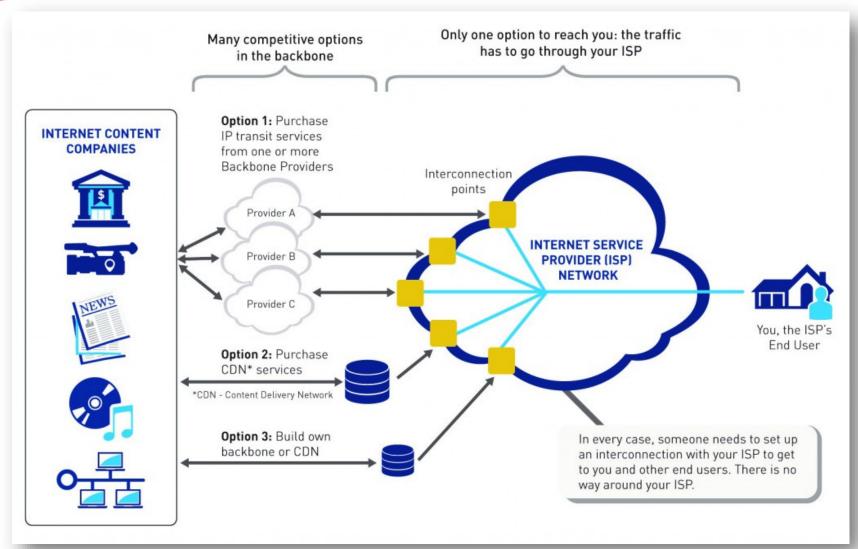
固定ブロードバンドプロバイダは、ビジネス上の観点から合理的だと判断できないような行為を行ってはならない。

Reasonable network management shall not constitute a commercially unreasonable practice.

(NPRM [May 2014])



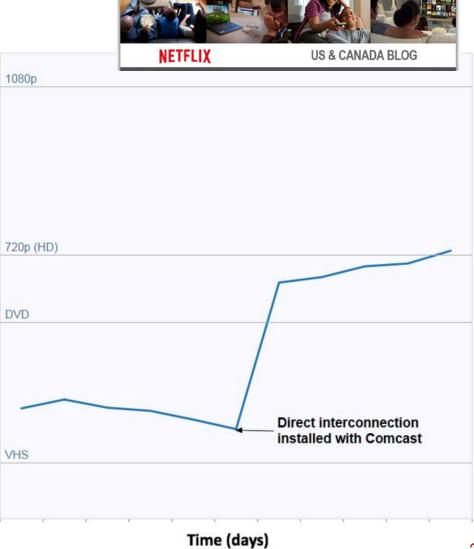
Strong Net Neutrality?



Amazon Netflix Netflix Akamal Akamal Akamal Cogent Cogent Google

Netflix Tata Level 3 XO Cogent Others Charter AT&T

Netflixの主張



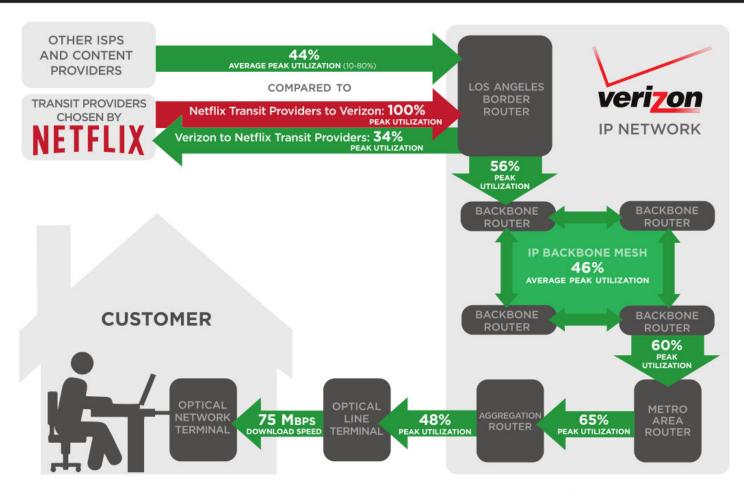
Average prime time video quality

Netflixによるハラスメント?



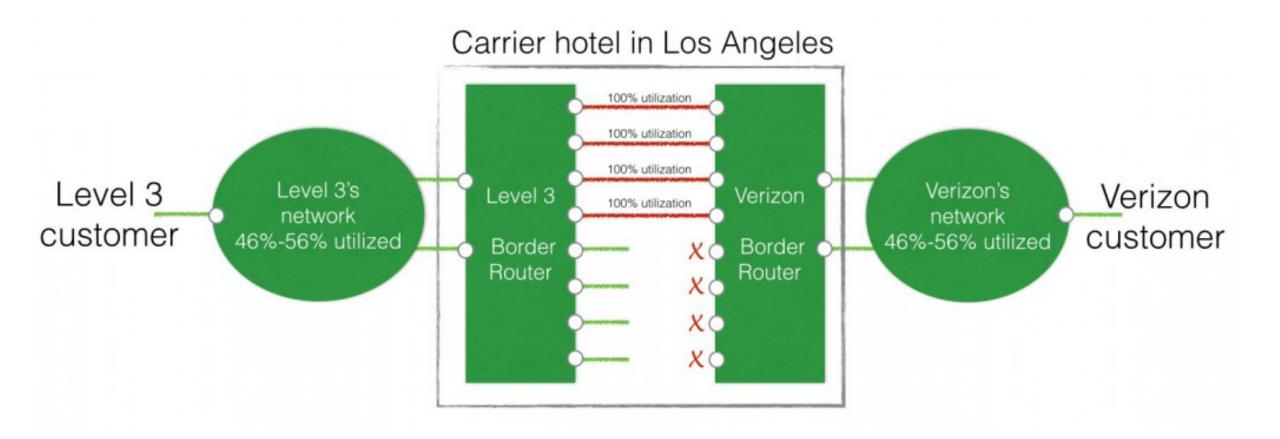
Verizonの反論

DISPELLING THE CONGESTION MYTH



COMPILED FROM ACTUAL NETWORK DATA, UTILIZATIONS FOR WEEK ENDING 6/22/14

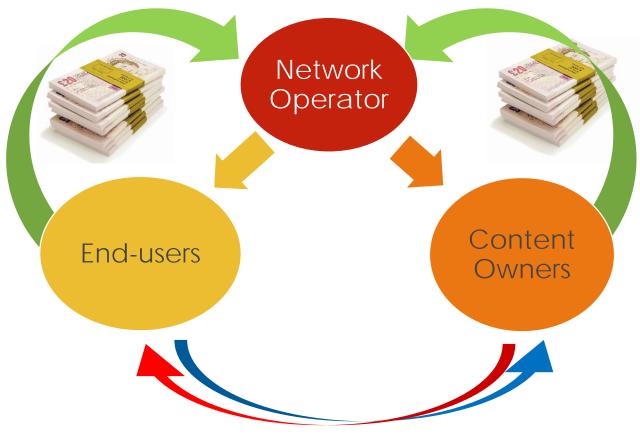
Level3参戦



ISPサイドの意見



Two-sided market【両面市場】



Indirect network effect 間接ネットワーク効果

NETWORKED MARKET	SIDE 1	SIDE 2
PC operating systems	Consumers	Application developers*
Online recruitment	Job seekers*	Employers
Miami Yellow Pages	Consumers*	Advertisers
Web search	Searchers*	Advertisers
HM0s	Patients*	Doctors
Video games	Players*	Developers
Minneapolis shopping malls	Shoppers*	Retailers
Linux application servers	Enterprises	Application developers
Wi-Fi equipment	Laptop users	Access points
DVD	Consumers	Studios
Phoenix Realtors Association	Home buyers*	Home sellers
Gasoline-powered engines	Auto owners	Fueling stations
Universal Product Code	Product suppliers	Retailers

^{*}Denotes network's subsidy side

Source: Eisenmann et al. (2006)





His Own Redemption



Chapman Pincher, Fleet St. Scoop Specialist, Dies at



The New Hork Times

Dispute Between Amazon and Hachette Takes an Orwellian Turn

Sports, food and everything in bet

MEDIA

Comcast and Netflix Reach Deal on Service

By EDWARD WYATT and NOAM COHEN FEB. 23, 2014



Comcast, the country's largest cable and broadband the giant television and movie streaming service, as Sunday in which Netflix will pay Comcast for faster to Comcast's subscribers.

The deal is a milestone in the history of the Interne providers like Netflix generally have not had to pay customers of a broadband provider.

But the growing power of broadband companies like AT&T has given those companies increased leverage gobbles up chunks of a network's capacity. Netflix i accounting for nearly 30 percent of all Internet trat

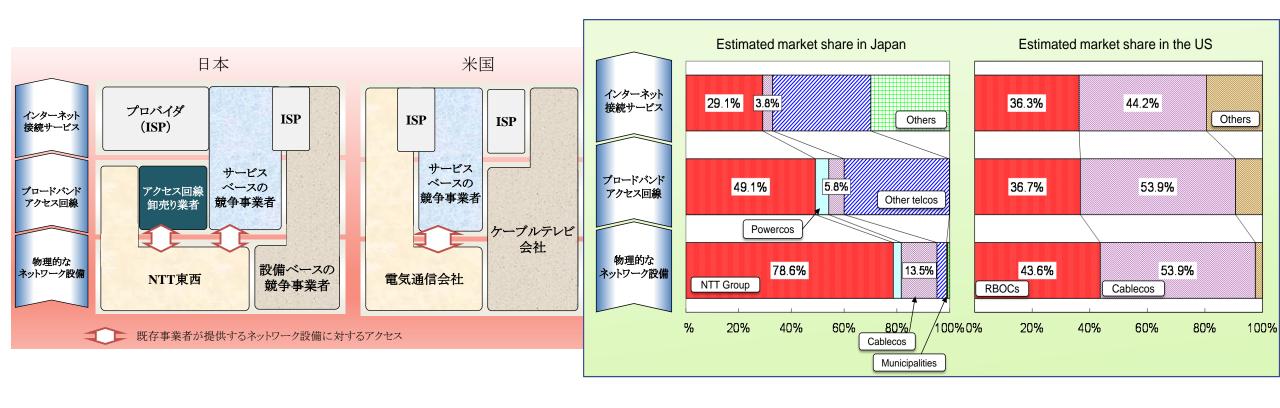
The agreement comes just 10 days after Comcast a Warner Cable for \$45 billion, an acquisition that wo cable provider to nearly one-third of American hon Internet company for close to 40 percent. Federal: scrutinize whether that deal would thwart competit Internet providers.



現実的対応



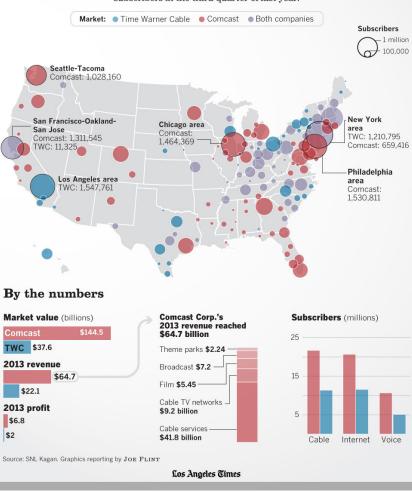
なぜ米国でここまで揉めたのか?



Los Angeles Times

Comcast's Time Warner Cable acquisition The Big Deal

A combined Time Warner Cable and Comcast would dominate the largest cable markets in the U.S. Here are the markets where either company had at least 3,000 cable television subscribers in the third quarter of last year.



Comcast+Time Warnerの意味

Those harms would mainly affect over-the-top video services that might compete with Comcast/Time Warner Cable, the filing said. Choke points are the Internet channel to the consumer; the interconnection point; and any specialized service channels acting as high-speed lanes and restricting the bandwidth available for "the public Internet portion of the pipe," Dish said. "Each choke point provides the ability for the combined company to foreclose the online video offerings of its competitors." Comcast/Time Warner Cable would also be able "to exercise its enormous size to leverage programming content in anti-competitive ways," said Dish.

Communications Daily, August 05, 2014 Tuesday

http://www.latimes.com/business/la-fi-comcast-time-warner-



Unlimited?

Apps, Software & Media Device Bill Plan Account

Is this helpful? ***

Network Optimization Practices for Customers with Unlimited Data Plans

You rely on our high quality wireless communications service and we strive to continually provide it for you.

Ensuring Reliability. With tens of millions of customers, it's our responsibility to upgrade and improve our network, services and practices, so you can continue to trust the network. With this in mind, we've implemented Network Optimization practices that will affect a very small percentage of customers.

Optimizing Our Network. Our Network Optimization practices for customers with unlimited data plans ensure that you can count on the reliable network you expect. To optimize our network, we manage data connection speeds for a small subset of customers - the top 5% of data users on unlimited data plans - and only in places and at times when the network is experiencing high demand. This ensures that all customers have the best data experience possible.

95% of our data customers are not impacted. The top 5% with devices on unlimited data plans may experience managed data speeds when connected to a cell site experiencing high demand after reaching certain data-usage levels in a bill cycle. These high data users will feel the smallest possible impact and only experience reduced data speeds when necessary for us to optimize data network traffic in that area.

Helpful Tools to Manage Your Wireless Data Experience.

 My Verizon and My Verizon Mobile – Monitor data usage in real-time by logging on to My Verizon from a computer or My Verizon Mobile from your device. My Verizon also lets you analyze the amount of wireless data used by each line on your account. Simply "Run Account Analysis" in My Verizon and then click on "Data Usage" for a breakdown

Unlimited data planを利用す る顧客のうち、月間利用量上位 5%の顧客に対し、混雑セル利用 時にトラヒック制御を行う。

Q: Is this the same as throttling?

A: No, this is not throttling.

Q: How is this different than throttling?

本措置は混雑時限定に行うトラヒック制御で あって、ネット中立性の観点から問題となる常 時throttlingではない。

have the best network possible, and if you're not causing congestion for others, even if you are using a high amount of data, your connection speed should be as good as possible.



Federal Communications Commission Washington, D.C. 20554

July 30, 2014

Mr. Daniel S. Mead President and CEO Verizon Wireless One Verizon Way Basking Ridge, NJ 07920

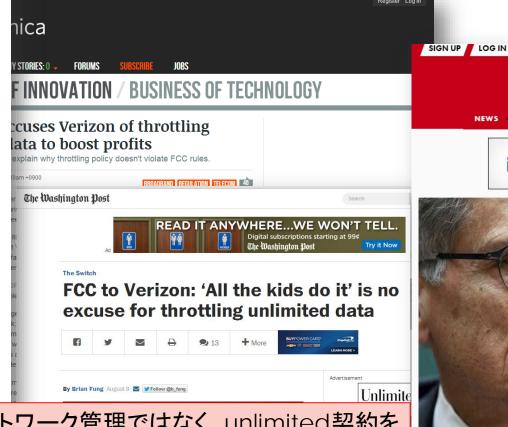
Dear Mr. Mead:

I am deeply troubled by your July 25, 2014 announcement that Verizon Wireless intends to slow down some customers' data speeds on your 4G LTE network starting in October 2014. Your website explained that this was an extension of your "Network Optimization" policy, which, according to your website, applies only to customers with unlimited data plans. Specifically, Verizon Wireless "manage[s] data connection speeds for a small subset of customers – the top 5% of data users on unlimited data plans" in places and at times when the network is experiencing high demand. Verizon Wireless describes its "Network Optimization" as "network management."

"Reasonable network management" concerns the technical management of your network; it is not a loophole designed to enhance your revenue streams. It is disturbing to me that Verizon Wireless would base its "network management" on distinctions among its customers' data plans, rather than on network architecture or technology. The Commission has defined a network management practice to be reasonable "if it is appropriate and tailored to achieving a legitimate network management purpose, taking into account the particular network architecture and technology of the broadband Internet access service." Such legitimate network management purposes could include: ensuring network security and integrity, including by addressing traffic that is harmful to the network; addressing traffic that is unwanted by end users (including by premise operators), such as by providing services or capabilities consistent with an end user's choices regarding parental controls or security capabilities; and reducing or mitigating the effects of congestion on the network.\(^3\) I know of no past Commission statement that would treat as "reasonable network management" a decision to slow traffic to a user who has paid, after all, for "unlimited" service.

Accordingly, please provide me with responses to the following questions:

FCC委員長のレスポンス



Verizon社の措置は、合理的なネットワーク管理ではなく、unlimited契約を 締結している利用者を差別的に取り扱うものである。

• 他の事業者も同様の行為に手を染めているという事情は自身の行為を正 当化するものではない。





After Verizon, FCC Quizzing Other Carriers on Network Management

August 8, 2014, 12:11 PM PDT

By Reuters

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introducing the new semsnbc.com

Reuters / Jonathan Ernst

https://www.verizonwireless.com/news/article/2014/07/network-optimization.html

² http://www.verizonwireless.com/support/information/data_disclosure.html

³ http://www.verizonwireless.com/support/information/data_disclosure.html

⁴ Preserving the Open Internet, GN Docket No. 09-191, WC Docket No. 07-52, Report and Order, 25 FCC Red 17905, 17952, para. 82 (2010).



Verizon事案が及ぼす影響

 The purpose of the inquiry could be multifold, said former FCC Commissioner Robert McDowell, now at the Hudson Institute. It could be used to force Verizon to agree to voluntary net neutrality rules, he said. It also "could be a shot across the bow indicating the commission is going to reverse the 2010 order and have net neutrality rules apply to wireless," McDowell said.

Communications Daily, August 04, 2014 Monday

相互接続規制をめぐる議論に飛び火



• 下院エネルギー商業委員会の関心

(http://energycommerce.house.gov/sites/republicans.energycommerce.house.gov/files/analysis/CommActUpdate/20140715WhitePaper-Interconnection.pdf)

• Sprint社の主張

• "Despite clear guidance from the FCC that interconnection obligations are technology-neutral, many incumbent carriers contend that they are not required to negotiate under Sections 251/252 of the Communications Act for the inter-connection and exchange of vo 通信法に、IP網の相互接続をカバーするようなより強力な規制を導入すべきである。 In to provide interconnection at reasonable cost-based rates is an ominous sign for competitive carriers." Congress and the FCC should institute "broad national interconnection requirements for IP voice".

• CenturyLink社の主張

• Edge providers "increasingly argue today that 'Net Neutrality' principles should be extended to the exchange of IP voice and data traffic." ... "What they actually demand, rather than tra IP網の相互接続は現時点で十分に競争的に機能しており、新たな規制は不要である。 which is akin to the highly regulatory mandatory bill-and-keep requirement that generally applies to common carrier voice traffic," which is "archaic monopoly-era voice regulation to all IP voice and data traffic (without accepting common carrier regulation of their services)."